



State of Tennessee

SENATE JOINT RESOLUTION NO. 1351

By Akbari

A RESOLUTION to honor and commend Ramona Hood, president and chief executive officer of FedEx Custom Critical.

WHEREAS, it is fitting that we should salute those citizens who, through their extraordinary efforts, have distinguished themselves as community leaders of whom we can all be proud; and

WHEREAS, one such noteworthy person is Ramona Hood, who was recently promoted to the positions of president and chief executive officer of FedEx Custom Critical; and

WHEREAS, FedEx Custom Critical, a division of FedEx Logistics, provides time-critical shipping services, facilitating hundreds of thousands of shipments annually and specializing in same-day and overnight shipping, with a fleet of more than 1,400 vehicles and access to FedEx Express cargo airplanes; and

WHEREAS, at the age of nineteen, Ms. Hood obtained a day job as a receptionist at Roberts Express, which would later become FedEx Custom Critical, so she could have a consistent work schedule while attending evening classes; and

WHEREAS, her extraordinary rise to the top included roles in operations, safety, and sales at FedEx Custom Critical, where she implemented a pilot program for employees to work from home in the early 2000s; and

WHEREAS, she led subsidiary FedEx Truckload Brokerage and held an officer position at FedEx Supply Chain before returning to FedEx Custom Critical, where she served as vice president of operations, strategy, and planning until her recent promotion; and

WHEREAS, as the first African-American woman to lead a FedEx operating company, Ramona Hood plans to collaborate with employees, customers, and independent contractors as she focuses on customer needs and the use of technology in the organization; and

WHEREAS, she earned her business management degree from Walsh University and her Executive Master of Business Administration degree from Case Western Reserve University; and

WHEREAS, her many professional accomplishments aside, Ms. Hood is grateful for the love and support she shares with her daughters, Mariah and Kayla; and

WHEREAS, we find it appropriate to acknowledge and applaud Ramona Hood at this time; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE HUNDRED ELEVENTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, that we honor and commend Ramona Hood, congratulate her on her promotion to president and chief executive officer of FedEx Custom Critical, and extend to her our best wishes for every future success.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy and upon proper request made to the appropriate clerk, the language appearing immediately following the State seal appear without House or Senate designation.

SENATE JOINT RESOLUTION NO. 1351

ADOPTED: June 18, 2020



RANDY McNALLY
SPEAKER OF THE SENATE



CAMERON SEXTON, SPEAKER
HOUSE OF REPRESENTATIVES

APPROVED this 25th day of JUNE 2020



BILL LEE, GOVERNOR