

**RULES  
OF  
THE TENNESSEE COLLECTION SERVICES BOARD**

**CHAPTER 0320-2  
RULES OF CONDUCT**

**TABLE OF CONTENTS**

0320-2-.01	Business Address	0320-2-.02	Prohibited Practices
------------	------------------	------------	----------------------

**0320-2-.01 BUSINESS ADDRESS.**

Any advertising by a collection service shall include its actual business address, which shall be of record in the office of the Collection Service Board.

*Authority: T.C.A. § 62-20-104(g). Administrative History: (For history prior to March, 1986, see page 16.) New rule filed February 21, 1986; effective March 23, 1986.*

**0320-2-.02 PROHIBITED PRACTICES.**

- (1) No collection service, or manager or solicitor hereof, shall:
  - (a) misrepresent the terms of its listing contract or the commission chargeable thereunder;
  - (b) use any contract or business-inducing form containing type less than ten (10) points in size;
  - (c) solicit claims for collection under any ambiguous or deceptive contract, or one that provides for a docket, listing, filing, or tracing fee, or similar charges;
  - (d) state or imply that the collection service has a legal "department" or "affiliation"; or
  - (e) use on its stationery or otherwise language which is any way deceptive as to services offered or performed.

*Authority: T.C.A. § 62-20-104(g). Administrative History: (For history prior to March, 1986, see page 16.) New rule filed February 21, 1986; effective March 23, 1986.*