

**RULES  
OF  
THE TENNESSEE COLLECTION SERVICE BOARD**

500 James Robertson Parkway  
Nashville, TN 37243

Chapter	Title
0320-01 .....	Licensing
0320-02 .....	Rules of Conduct
0320-03 .....	Rules of Procedure for Hearing Contested Cases
0320-04 .....	Civil Penalties
0320-05 .....	Standards of Practice

**ADMINISTRATIVE HISTORY**

Original chapters 0320-01 through 0320-02 were certified on June 10, 1974, under Chapter 491 of the Public Acts of 1974 as rules in effect when Chapter 491 became effective. The Administrative History following each rule gives the date on which the rule was certified, i.e. June 10, 1974, or the date on which the rule was filed and its effective date, if promulgated after March 11, 1974. The Administrative History after each rule also shows the dates of any amendment or repeals.

Original chapter 0320-03 filed November 22, 1978; effective January 8, 1979.

Repeal of chapters 0320-01 and 0320-02 by Public Chapter 261; effective July 1, 1983.

New chapter 0320-01 filed February 21, 1986; effective March 23, 1986.

Original rule 0320-01-.03 filed July 14, 1989; effective August 28, 1989.

Amendments to rules 0320-01-.01, 0320-01-.02 and original rule 0320-04-.01 filed January 23, 1990; effective March 9, 1990.

Amendment to rule 0320-01-.03 filed November 9, 1990; effective December 24, 1990.

Emergency rules 03230-01-.02 and 0320-01-.03 filed September 23, 2011; effective through March 21, 2012.

Emergency rules 0320-01-.02 and 0320-01-.03 filed September 23, 2011; expired effective March 22, 2012; rule reverted to its previous status.

Amendments to rules 0320-01-.02 and .03 filed March 22, 2012; effective June 20, 2012.

Amendment to rules 0320-01-.01 through .03 filed August 11, 2015; effective November 9, 2015.

New rule 0320-01-.04 filed October 26, 2016; effective January 24, 2017.

Original rules 0320-05-.01 through 0320-05-.10 filed March 7, 2018; effective June 5, 2018.

Amendment to rule 0320-05-.01 filed May 15, 2019; effective August 13, 2019.