

**RULES  
OF  
DEPARTMENT OF COMMERCE AND INSURANCE  
EMERGENCY COMMUNICATIONS BOARD**

**CHAPTER 0780-06-03  
SERVICE PROVIDER CONTACT INFORMATION**

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**0780-06-03-.01 PURPOSE.**

The purpose of this chapter is to require all wireless telecommunications service providers authorized to do business in this state to submit contact information in order to facilitate requests from law enforcement agencies for call location information in accordance with T.C.A. § 38-1-602(b).

**Authority:** T.C.A. §§ 38-1-602 and 38-1-604. **Administrative History:** Original rule filed September 29, 2015; effective December 28, 2015.

**0780-06-03-.02 DEFINITIONS.**

- (1) Unless otherwise stated, as used in this chapter and each subsequent chapter of the Rules of the Emergency Communications Board:
  - (a) "Act" means T.C.A. title 38, chapter 1, part 6;
  - (b) "Board" means the Emergency Communications Board created by T.C.A. § 7-86-302;
  - (c) "Contact information" means a company's:
    1. Legal name;
    2. Brand of wireless product;
    3. National Emergency Number Association Identification Number; and
    4. The telephone number to be used to obtain subscriber location information twenty-four (24) hours a day, seven (7) days a week.
  - (d) "Wireless telecommunications service provider" means a provider of "commercial mobile radio service" as that term is defined by 47 C.F.R. § 20.3;
  - (e) "Public safety answering point" means a facility that has been designated to receive 911 calls and route them to emergency services personnel pursuant to T.C.A. § 7-86-107.

**Authority:** T.C.A. §§ 38-1-602 and 38-1-604. **Administrative History:** Original rule filed September 29, 2015; effective December 28, 2015.

**0780-06-03-.03 WIRELESS TELECOMMUNICATIONS SERVICE PROVIDER CONTACT INFORMATION.**

- (1) By no later than December 1, 2015, each wireless telecommunications service provider authorized to do business in this state shall submit its contact information to the board for the purpose of facilitating requests from law enforcement agencies for call location information in accordance with T.C.A. § 38-1-602(b).
- (2) Within thirty (30) days of being authorized to do business in Tennessee, a wireless telecommunications service provider shall submit its contact information to the board for the purpose of facilitating requests from law enforcement agencies for call location information in accordance with T.C.A. § 38-1-602(b).
- (3) Each wireless telecommunications service provider shall submit updated contact information to the board no later than seven (7) days following any changes in the contact information previously provided to the board pursuant to 0780-06-03-.03(1) or (2).
- (4) The board shall maintain a listing of wireless telecommunications service provider contact information on its website and shall disseminate the listing to all public safety answering points on a quarterly basis.

**Authority:** T.C.A. §§ 38-1-602 and 38-1-602. **Administrative History:** Original rule filed September 29, 2015; effective December 28, 2015.